

## **Abstract**

This study explores the impact of healthcare policy reforms on the delivery of healthcare services using a mixed-methods analysis. With healthcare systems around the world undergoing frequent reforms, it is crucial to assess how these changes affect service delivery, accessibility, and overall patient outcomes. The research aims to identify both the positive and negative implications of policy shifts, focusing on the experiences of healthcare providers, administrators, and patients.

The quantitative component of the study examines healthcare performance metrics pre- and post-policy reform, analyzing factors such as wait times, patient satisfaction, and resource allocation. By using a variety of statistical tools, the research assesses how the reforms have altered service delivery and whether they have met intended objectives. The qualitative portion complements this by conducting interviews with healthcare professionals and policymakers, capturing their perspectives on the practical implications and challenges faced during the implementation of reforms.

Through this mixed-methods approach, the study seeks to provide a holistic understanding of the complex relationship between healthcare policy reforms and service delivery. The findings aim to inform future policy decisions, offering evidence-based recommendations for improving healthcare systems worldwide. This research contributes to the ongoing dialogue about the effectiveness of policy reforms in achieving better healthcare outcomes and ensuring equitable access to services.